

Glossary

AC	Alternating Current--used as a primary source of power by power packs and power supplies.
Access Code	A code number dialed to gain access to a telephone line, such as the number "9" dialed to reach an outside line.
Alpha mode	A means of allowing you to use the keypad to enter alphabetic characters.
Alphanumeric	Capable of utilizing both alphabetic and numeric characters such as a terminal display or keypad or a computer keyboard.
Application	A program consisting of special codes stored in memory used to control a terminal and its operations.
Application ID Number	The number identifying which application is to be downloaded by the ZON-TALK software from an IBM PC compatible computer.
Bar Code	A series of vertical stripes on a label used to identify an item.
Baud	The signaling speed equal to the number of signal events per second. Not necessarily the same as bits per second.
Buffer	An electronic device within the terminal that allows for the temporary storage of data.
Cable Routing Channels	Grooves molded to underside of terminal for relocating cables.
Cardreader	The slot on the top of the terminal that automatically reads the magnetic stripe on the back of a credit or bank card.
Calendar/Clock Chip	An electronic component in the TRANZ 330 terminal that keeps track of the data and time.
Character	A letter, number, punctuation, figure or other symbol used in a message or in a control function.

Custom Application	An application created to meet the specialized needs of an individual company or institution.
Custom Prompts	Information on the display panel created specially for a particular company or user.
Data	Information used by the terminal that relates to a specific transaction or operation.
Debit Card	Used in many of the same transactions as a credit card except no credit is given and the holder must have funds in his or her account to immediately cover the transaction.
Diagnostics	The procedure for detecting and isolating a problem or malfunction with the TRANZ 330.
Display	The small screen on your terminal directly above the keypad; this screen displays prompts and messages to guide you through transactions.
Download	The process of transferring data from one computer or terminal to another.
EPROM	Read only memory permanently stored in the TRANZ 330 terminal. Contains the standard application and operating system.
File	A collection of logically related records.
Firmware	The basic instructions built into the TRANZ 330, stored in ROM and executed automatically.
Flag	A programmed indicator such as a character or digit used for identification.
Fraud Control	Measures taken to prevent unauthorized use of a credit or debit card.
Host	An authorization center computer used to process transactions; also called a host computer.
Host Transaction Keys	Keys 1 through 9 on the keypad. Pressing one of these keys begins the transaction assigned to that key.
Host Transactions	Transactions performed by communicating with a host computer.
Host Parameters	Parameters related specifically to transactions with a host computer.

Idle Prompt	The information shown on the display panel when the terminal is not performing any operations or transactions. Normally the date and time.
Keypad	The 16 key panel on the TRANZ 330. Used for entering data and operating the terminal.
Leased Line	A private telephone line connected directly to another line.
Local Functions	Operations performed at the terminal location only and not with a host computer. Up to seven are permitted and these are accessed by pressing the [FUNC/ENTER] key followed by the desired function key.
Login String	A code consisting of a network code, user name and password, used to log onto a network.
Luhn Check-Digit	A fraud control measure used in transactions.
Manual Transaction	Transaction using account information entered from the keypad rather automatic reading devices such as the card reader.
Memory	The storage of codes and data in the circuitry of a terminal or computer or other media such as magnetic disk or tape.
Memory Dialing	A method of automatically dialing telephone numbers stored in the terminal's memory rather than dialing by hand.
Memory Locations	The segments used to divide the TRANZ 330 terminal's memory. Identified by a three-digit location number.
Merchant ID Number	Number used by merchants to identify themselves and their terminal to host computer at their bank or financial institution. Also called terminal ID.
Messages	Words and symbols appearing on the terminal's display which tell you the kind of information required, the result of a process, an error has occurred.
Modem	Short for modulator/demodulator; a device that converts electronic data to audio signals (for transmission over telephone wires) and audio signals back to electronic data.
Multiple Transactions	The capability of performing several transactions during a single call to a host computer.
Network	A service that routes numerous transactions and data to the proper terminals and host computers.

Packet Switched Networks	Networks that divide information into packets so host computer processing time is evenly distributed among different users.
Parameters	Information stored in memory that configures the terminal for use with transactions and other operations.
Password	A confidential code used to gain access to a host computer.
PC	IBM PC or compatible personal computer used to download applications and data to the TRANZ 330 terminal.
POS Terminal	A terminal used at the point-of-sale (POS) that can process transactions and communicate transaction information with a larger remote computer.
Post Dialing	A feature that dials the host computer after all of the account and transaction information is entered into the terminal.
Power Pack	A device that converts a voltage to a different level so it can be used by a particular device.
Printer	A device used for imprinting records of a transaction on paper.
Prompt	A message appearing on the terminal's display telling you what action is required or what type of information to specify.
Pulse Dialing	A method of telephone dialing that specifies a phone number by the number of electrical pulses sent.
RAM	Random access memory used to store custom applications and temporary data entered during a transaction.
RECALL	Procedure used to display data in a memory location. RECALL can also be used to add or change data.
ROM	Read only memory permanently stored in the TRANZ 330 terminal. Contains the standard application and operating system.
Scroll	To move text across a display screen.
Serial Port	Circuitry in the TRANZ 330 terminal with an 8-pin DIN connector for communicating with download computers, other terminals, and printers.

Standard Application	The application provided with each TRANZ 330 terminal. You can override the standard application by downloading a custom application into the terminal.
Standard Password	The password supplied with each terminal. This number, "Z66831," should be changed to a confidential number.
Standard Telephone	A Bell compatible telephone. A telephone can be connected directly to the TRANZ 330 terminal for use on the same telephone line.
STORE	Procedure used to store data in a memory location.
Swipe	The action of sliding a card through the card reader.
Telephone Jack	Modular type sockets for connecting telephone line cords and handsets.
Telephone Line	The standard telephone wiring connecting you to your local or private telephone company.
Terminal	The main component in your credit card authorization system; the terminal processes requests and allows you to initiate transactions (see also POS terminal).
Terminal Control Language (TCL)	A proprietary programming language designed by VeriFone for programming the VeriFone TRANZ and XL family of terminals.
Terminal Parameters	Parameters related to a specific terminal.
Tone Dialing	A method of telephone dialing that uses different pitched tones to specify a phone number.
Track 2 Data	American Bankers Association information stored on track 2 on the credit card magnetic stripe.
Transaction Key	A software key used by the TRANZ 330 terminal to encrypt PINs (personal identification numbers) before they are sent to the host computer. The TRANZ 330 terminal first receives encrypted transaction keys from the host and decrypts them using a master key.
Transaction Data Formats	Also called message formats. Includes 16 standard formats built into the TRANZ 330 terminal commonly used to send data to the host computer.
Wand	A hand-held optical scanning device that reads bar code information.

ZONTALK A communications program for IBM PC compatible computers used to download applications from the computer to a terminal.